



Below are frequently asked questions about Teen Ranch. If you don't find the information you are looking for, our staff are always happy to help. Please call (519) 941-4501 or email us at info@teenranch.com anytime.

OVERVIEW

1. What is "Teen Ranch"?

Teen Ranch is a Christian summer sports camp and year round retreat facility. During the school year we host weekday and weekend retreats (including school, church, and business groups; soccer and hockey teams including Olympic, International and NHL teams. Trail rides, day camps (PA, Christmas and March Break) and public events are also offered. During the summer, guests enjoy a variety of summer overnight and day camp programs including horseback riding, hockey, soccer, extreme adventure, WHAM, BMX dirt camp and INSTAR Figure Skating Camps. (For a more thorough explanations of summer camp programs, see Question #6)

2. How did Teen Ranch begin?

In 1961, Mel and Janet Stevens took a step of faith and went to Australia with their month old baby boy, Tim, along with four other couples from a gospel music group to start Teen Ranch Australia. Mel and Janet directed the camp there drawing no wage for six years before returning to start Teen Ranch Canada. With 10 dollars in their pockets, two more children, faith in God's leading and proven goodness, they moved ahead and the Lord faithfully provided. More than 20 years after Teen Ranch Canada was established, Janet Stevens went to be with the Lord at 49 years of age after being diagnosed with cancer a year earlier. In 1985, the Lord faithfully brought Mel and Betty together in marriage. They happily live on site at Teen Ranch Canada contributing greatly to God's work here.

What you see and experience here today is a result of the faithfulness and obedience of this couple and their family to start Teen Ranch Canada. 2017 marks the 50th anniversary of Teen Ranch Canada. The first summer camp started in 1967 with 6 kids and has now grown to 130 per week. There are also now Teen Ranches in Scotland, France, Romania, Poland, Kenya, Zambia and Indonesia.

3. Is Teen Ranch a religious camp and facility?

Teen Ranch exists to spread the Gospel of Jesus Christ. We provide challenge and give direction to the youth of our nation and internationally through programs that encourage their physical, intellectual, social and spiritual development. Teen Ranch is not associated with any one denomination, but focuses on the Bible for instruction in our daily lives.

4. Is Teen Ranch just for teens?

Having started off with just teens, we have grown into so much more than this in the past 50 years. Teen Ranch hosts retreats for all ages including church groups, women's and men's retreats, various sports teams and school groups. Our overnight summer camps are for ages 8-18 and our day camps are for ages 5-10.

5. Where is Teen Ranch located?

Teen Ranch is located in the Caledon Hills area, just 50 minutes from downtown Toronto, Ontario, Canada. Our address is 20682 Hurontario Street, Caledon, Ontario, Canada, L7K 1X1.

SUMMER CAMP

6. What kind of programs does Teen Ranch offer during summer?

Teen Ranch offers a variety of both overnight and day camps through the months of July and August. Each week is split up by age and program.

Hockey Camp

- *Hockey*
- *Girl's Hockey*
- *Goalie Camp*
- *Elite Hockey AA/AAA*

Horse Camp (Beginner through Advanced lessons)

- *English Riding*
- *Western Riding*
- *Horse Mania (English and Western)*
- *Intensive Equestrian*
- *Rodeo Camp*

WHAM Week

Extreme Camp

BMX Dirt Camp

Soccer Camp

Instar Figure Skating

Ultimate Day Camp (Ultimate Day Camp)

- *Hockey*
- *Western Riding*
- *English Riding*
- *BMX Dirt Camp*
- *Soccer*
- *WHAM*

Summer Day Camp

To see the Summer Camp Calendar please email camp@teenranch.com or visit www.teenranch.com.

7. Do we accommodate special needs children during summer camp?

Teen Ranch staff are not trained specifically or staffed to handle special needs. If a child has special needs that would impact their stay (or that of others) while at camp, this information must be given in full to the Camp Registrar at the time of initial registration. If a child has a support worker in the school system, they are welcome to take part along with their support worker in suitable Teen Ranch day camp programs. Support workers are to be provided by the parent/guardian. The camp director reserves the right to dismiss a camper who, in his opinion, is a hazard to the safety and/or rights of others or who appears to him to have rejected the reasonable controls of camp.

8. Why does Teen Ranch have a no cell phone policy during camp?

Not only can expensive cell phones and other electronics be stolen or lost, but their usage can interfere with a child's overall positive experience at camp. A camper that spends excessive time immersed in technology or communications, does so at the expense of getting to know fellow campers and bunkhouse leaders, missing out on the beautiful surroundings or going without sleep. Constant contact with home only worsens any feelings of homesickness and may sadly result in a camper's stay being cut short. With the director's permission, campers are permitted to use TR public phones anytime from Wednesday night on. This is the 'magical' day for helping a homesick camper (or kid sick parent©) have a successful week.

9. What is the difference between English and Western riding?

In Western Riding, the saddle is larger with a horn on the front, which makes riders feel more safe and secure. Usually, we suggest western riding timid riders. Generally the pace is a bit slower, but in higher levels, more speed is involved when learning to barrel race, pole bend, etc.

English riding is also open to first time riders. The saddle is smaller with less to hold on to. Riders will eventually progress to jumping a small jump by the end of the week. In more advanced lessons, they will learn detailed control and position as they progress into jumping courses.

Horses in both disciplines are very well behaved and safety is Number One when teaching lessons at Teen Ranch.

General

10. Where do I go when I arrive at Teen Ranch?

When you arrive at Teen Ranch, please head to the main office in the Ice Corral (first building on left when you drive on site). If you are a school or retreat group, please continue past the Ice Corral over the rail way tracks, make a right and head to the Plough Inn where you will meet your host unless otherwise specified. If you are still unsure where to go, please call (519) 941-4501.

11. How do I book a trail ride?

During office hours, book a trail ride by calling (519) 941-4501 and ask to be transferred to the barn. When the office is closed please choose the barn extension 229 after dialing the office number above. Private trails are booked around school groups and retreat groups.

12. What type of facilities does Teen Ranch offer?

Teen Ranch has a variety of facilities for rent. We mainly host summer camps, teams, school groups and retreat groups. If you would like to inquire about renting our facilities please contact bookings@teenranch.com or call (519) 941-4501. You can view facilities here: <http://www.teenranch.com/facilities>

13. What are Teen Ranch's office hours?

Teen Ranch Office hours are as follows:

September - June

Monday & Wednesday: 9:30am-8:00pm
Tuesday, Thursday, Friday: 9:30am-5:00pm
Saturday & Sunday: Closed

July - August

Weekdays: 9:30am-5:00pm
Weekends: Closed

14. How do I pay an outstanding invoice when the office is closed?

If you would like to pay an outstanding invoice, you can place your payment in the wooden drop box outside the front door of the office. Please call Nadine Fulham with any questions at (519) 941-4501 ext 233.

15. How do I access my online receipts?

Your online receipts can be accessed anytime through your Teen Ranch online profile. Simply log-in to your account and view the "Registrations" tab at the top of your screen. You will then be able to view and print your receipt from there.

16. Why am I having difficulty registering my child online?

The most common mistake with online registration is that the child's age does not match up with the program you are registering for. If you are unsure of the camp age being offered please call the office at (519) 941-4501 to inquire.

The second most common mistake is that the parents forget to add in their child's information. To fix this:

1. Begin by logging into your account.
2. Go to the "My Family" tab
3. Click on the "Add a person" button
4. Enter in your child's information
5. Click the "Register Now" button beside their name
6. Proceed to register for the program

If you are still having problems with the online registration please contact our office at (519) 941-4501 or email camp@teenranch.com. We'd be happy to help you!